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### Fall-Winter 2017



### **INSIDE THIS EDITION**

Report life changes as soon as possible Page 2

> Pay schedule for 2018 Page 3

TRICARE changes coming soon Page 4

New club portal for retirees Page 5

Gold Star families receive access cards Page 8

Compensation pay eliminates reduction Page 9

# **Cody joins retiree council**

A new face will now be sitting at the head of the Air Force Retiree Council table. Chief Master Sgt. of the Air Force James A. Cody, who retired in March, is succeeding retired Chief Master Sgt. of the Air Force Rodney J. McKinley on the council.

Cody's appointment was announced in June by Air Force Chief of Staff Gen. David L. Goldfein.

The chief joins retired Lt. Gen. Stephen L. Hoog, who left active duty in October 2015, as a council co-chair. The co-chairs serve as personal advisers to the chief of staff and the secretary of the Air Force on all issues regarding retirees and their families.

Cody entered the Air Force in 1984. His background includes various duties in air traffic control at the unit and major-command levels.

His assignments include bases in New Hampshire, California, Virginia and Florida. The chief also served overseas in Germany, South Korea, Turkey, and deployed in support of Operations Southern Watch and Enduring Freedom. He served as the 17<sup>th</sup> chief master sergeant of the Air Force. Cody currently lives in Florida.

"I'm looking forward to serving alongside General Hoog and with the rest of the Air Force Retiree Council," said Chief Cody. "Our Air Force retiree family has more than 900,000 people who have earned dedicated attention to ensure their concerns are being heard and addressed."



Retired Chief Master Sgt. of the Air Force James A. Cody. (U.S. Air Force photo)

Meeting at the Air Force Personnel Center each May, the council receives briefings on the Air Force's current structure and key topics from senior members of the Air Staff and other Air Force elements. This information helps the 21-member panel address issues submitted from nearly 100 base retiree activities offices worldwide. Subjects range from health care concerns to publication of the *Afterburner* to various benefit and entitlement enhancements.

The council forwards its recommendations on key issues to the Air Force chief of staff and subject matter experts.

Retirees can write to Hoog or Cody at: HQ AFPC/DPFFF, 550 C STREET WEST, JBSA-RANDOLPH TX 78150-4713.

# Life changes: DFAS must know when they occur

Retirees must keep the Defense Finance and Accounting Service informed whenever changes happen that could affect retired pay.

Life-changing events such as marriages, divorces, births, etc., must be reported directly to Retired and Annuitant Pay as soon as possible.

The following are examples of life -changing events and how these events could impact your account:

Marriage — Survivor Benefit Plan, arrears of pay beneficiary, federal income tax

**Divorce** — SBP, arrears of pay beneficiary, federal income tax

**Death of a spouse** — SBP, arrears of pay beneficiary, federal income tax

**Birth of a child** — SBP, arrears of pay beneficiary, federal income tax

**Moving to a new residence** (even if just for the winter months) general correspondence delivery, 1099-R and retiree account statement mailing, state income tax withholding, receipt of *Afterburner* 

Opening, changing or closing a bank account — net pay and allotment direct deposit **Changing the email address stored in myPay** — myPay account change notifications, receipt of *Afterburner*, myPay notifications for 1099-R and retiree account



statement availability Paying off and/or closing an insurance policy — net pay and

#### Afterburner News for USAF Retired Personnel

The *Afterburner* is authorized by Air Force Instruction 36-3106. When funding permits, it is printed and mailed twice a year by Air Force Personnel Center's Retiree Services Office. Distribution: Individuals entitled to Air Force retired pay; unremarried surviving spouses of retirees (automatically if they are entitled to an annuity under Survivor Benefit Plan and/or the Retired Serviceman's Family Protection Plan, or the Reserve Component Survivor Benefit Plan); unremarried non-annuitant surviving spouses of deceased Air Force members who were entitled to receive retired pay, may receive the *Afterburner* by requesting it from the address below. The *Afterburner* is not sent to former spouses nor to retirees of other services, or to retirees and survivors overseas. Additional copies are not available. The *Afterburner* address is: Air Force Retiree Services-*Afterburner* 

AFPC/DPFFF 550 C Street West JBSA Randolph TX 78150-4713

**Email address for opting out of receiving the hard copy is <u>afpc.retiree@us.af.mil</u> and the phone number is (210) 565-2126. The** *Afterburner* **is available on the Internet at <u>www.retirees.af.mil</u>. <b>PLEASE DO NOT SEND CHANGE-OF-ADDRESS NOTIFICATIONS TO THE AFTERBURNER.** AFPC relies on the address people have on file with the Defense Finance and Accounting Service to create mailing labels. Contact DFAS at 800-321-1080, or make changes using myPay online.

allotment direct deposit

By keeping information current in myPay and submitting the appropriate paperwork when a life-changing event occurs, retirees will help DFAS improve the service it provides. By reporting these events when they happen, beneficiaries will have fewer issues and concerns to resolve later.

Life-changing events can be reported by mail at:

Defense Finance and Accounting Service U.S. Military Retired Pay 8899 E 56th Street Indianapolis, IN 46249-1200 Events can also be reported by fax number at 800-469-6559, or by calling 800-321-1080. (Courtesy of DFAS)

### VA announces daily online listing of burial schedules

Veterans Affairs officials have announced that there will be an online listing of burial times for all VA cemeteries.

The move, which will cover the 168 facilities operated by National Cemetery Administration directly, will allow those who wish to attend funerals a more centralized location for information related to the funeral.

Attendees will be able to search by either the location of the funeral or by the name of the veteran being buried, and updates will be provided hourly.

To visit this website, go to <u>https://</u> www.cem.va.gov/ dailyburialschedule/.

### Appreciating our Air Force retiree family

Retired Senior Master Sgt. Shig Sato, (left) director of the Retiree Activities Office at Joint Base Andrews, Maryland, and Col. John Teichert, 11th Wing commander at the base, were hosts to retired Lt. Gen. Steve Hoog at a recent Retiree Appreciation Day. Hoog, an Air Force Retiree Council co-chair, was the keynote speaker for the event. Retiree Appreciation Day events are held at installations worldwide throughout the year. (U.S. Air Force photo/Alex Blair)



# Pay dates for 2018

Entitlement Month	Retiree Pay Date	Annuitant Pay Date
December 2017	December 29, 2017	January 2, 2018
January 2018	February 1, 2018	February 1, 2018
February 2018	March 1, 2018	March 1, 2018
March 2018	March 30, 2018	April 2, 2018
April 2018	May 1, 2018	May 1, 2018
May 2018	June 1, 2018	June 1, 2018
June 2018	June 29, 2018	July 2, 2018
July 2018	August 1, 2018	August 1, 2018
August 2018	August 31, 2018	September 4, 2018
September 2018	October 1, 2018	October 1, 2018
October 2018	November 1, 2018	November 1, 2018
November 2018	November 30, 2018	December 3, 2018
December 2018	December 31, 2018	January 2, 2019

Provided by Defense Finance and Accounting Service

## **Officials announce 2018 TRICARE changes**

WASHINGTON -- Congress passed a law in 2016 ordering TRICARE to make changes to how it operates. Tricare-For-Life users are the only group not affected by any changes.

#### **Coverage-year changes**

Currently, TRICARE operates on the October to September fiscal year for most coverages. But that changes in 2018.

Starting Jan. 1, TRICARE will instead operate on a

calendar vear. That means annual enrollment fees for some users, such as retirees, will be due Jan. 1 instead of Oct. 1, and all catastrophic caps and annual deductibles will reset on Jan. 1 instead of Oct. 1.

Contractor changes

Rather than

dividing the United States into three regions covered by three contractors, TRICARE will be split into two regions starting Jan. 1: TRICARE East and West.

TRICARE East will be managed by Humana Military. TRICARE West will be managed by Health Net Federal Services.

The new East region will include the District of Columbia; Alabama; Arkansas; Connecticut; Delaware; Florida; Georgia; Illinois; Indiana; the Rock Island Arsenal area of Iowa; Kentucky; Louisiana; Maine; Maryland; Massachusetts; Michigan; Mississippi; the St. Louis, Missouri, area; New Hampshire; New Jersey; New York; North Carolina; Ohio; Oklahoma; Pennsylvania; Rhode Island; South Carolina; Tennessee; most of Texas; Vermont; Virginia; West Virginia and Wisconsin.

The new West region will include Alaska; Arizona; California; Colorado; Hawaii; Idaho; all of Iowa except the Rock Island Arsenal area; Kansas; Minnesota; all of Missouri except the St. Louis area: Montana: Nebraska: Nevada; New Mexico; North Dakota; Oregon; South Dakota; west Texas; Utah; Washington and Wyoming.

#### Update payment information

People who pay an annual or monthly fee to use

The title change. however, is likely to cause chaos in some patientdoctor office interactions as office staff learn of the roll-over and all users get used to the new terminology.

contact people to update payment information. New names for plans

TRICARE will likely need to change where that payment

TRICARE officials said the regional contractors will

goes, thanks to the contractor change.

TRICARE Standard and Extra have been combined into one newly named plan, TRICARE Select.

The coverage available is the same -- the only thing that has changed for users is the title.



#### **Blocked from flipping plans**

Many TRICARE users like the freedom of switching between TRICARE Prime and Standard based on their current life situations. That flexibility, however, is going away with the new TRICARE Select system. Instead, users will be able to switch only during annual open enrollment or when they have a "qualifying life event" such as a birth or marriage.

#### Watch for auto-enrollment

If you are stationed far away from a military treatment facility -- what TRICARE calls "outside a Prime treatment area" -- and currently use TRICARE Standard or Extra, you'll be automatically moved to TRICARE Select.

If you want to instead use TRICARE Prime Remote, you have until the end of March, 90 days after the switch, to make that decision. Otherwise, you'll have to wait for the annual open enrollment or until you have a "qualifying life event."

#### More information

TRICARE officials urge beneficiaries to visit https:// www.tricare.mil/About/Changes for more information.

4



#### Afterburner

#### Fall-Winter 2017

### **Retirees transition to new club membership portal**

JOINT BASE SAN ANTONIO-LACKLAND, Texas -- For many Air Force retirees, a club membership is one way to stay connected to the service they love. Air Force Services Activity officials are encouraging retirees to activate their new Air Force Club Member Portal accounts before losing that connection.

"Our retiree population is a special part of our Air Force family. Their contributions to shaping the Air Force of today are invaluable and we want to keep them connected to our Airmen and our installations," said Col. Donna Turner, the AFSVA commander.

The Air Force began transitioning away from a club credit card to the Air Force Club Member Portal at six pilot installations in May: Osan Air Base, South Korea; Thule AB, Greenland; Whiteman Air Force Base, Missouri; Eglin AFB, Florida; Joint Base San Antonio-Randolph, Texas, and JB Charleston, South Carolina.

Current member information was automatically loaded on the club portal, but members need to log in and update payment information to maintain their membership. The free MemberPlanet app is available in the App Store or Google Play. The web- and app-based system allows members to choose their payment methods and receive real-time event information directly on their smart devices or computers through the



To enhance club membership, Air Force Clubs is rolling out a new member portal to provide a tailored app, real-time event notifications, club specials, digital ID club card with a print option and dues payment options. (Courtesy graphic)

#### portal.

"Members can now use their credit or debit card of choice," said Jonathan Boyd, the AFSVA chief of non-appropriated fund food and beverage operations. "It's an easy process ... you simply update your profile using your smartphone, tablet, laptop or desktop computer."

Members without easy access to smart devices or computers can also stop by their local club for assistance.

"Through the club portal, club members will have easy access to a wide variety of information such as events and special programs scheduled, meal specials and other

www.retirees.af.mil

notifications in near real time," Boyd said.

The portal was rolled out across the Air Force Aug. 1, 2017. Members can either show their digital membership card through the MemberPlanet App on their smart devices or print a card from the app. The card features the member's name, preferred club, and an expiration date.

"Air Force Club membership is a tradition," Turner said. "It's where our Airmen experience, learn and share our Air Force culture. Our clubs provide resiliency to our Airmen and their families. This new approach to membership will make it easier for our Airmen to stay connected with our Air Force tradition and build on the culture and esprit de corps established by those who have previously served."

For more information, contact your local club or visit http:// www.myairforcelife.com/clubs/ cmp.aspx. (Courtesy of Air Force Installation and Mission Support Center Public Affairs)

Air Force Club membership is a tradition. It's where our Airmen experience, learn and share our Air Force culture.

> Col. Donna Turner AFSVA commander

# 2018 AFAF campaign kicks off in March

*By Bill D'Avanzo* Air Force Fundraising Chief

RANDOLPH AIR FORCE BASE, Texas – The annual Air Force Assistance Fund "Commitment to Caring" Campaign is scheduled to run from March to May 4.

Last year, Airmen generated over \$5.2 million in pledges and donations during the 2017 campaign. Over \$90K was donated by retirees! On behalf of our four affiliate charities, THANK YOU!

We'd love to see even more of our fellow retirees give to the AFAF charities. There are about 700K retirees, and if we all could send in a check for \$5 or \$10, it would make a big difference in the lives of many of our fellow Airmen and their families in need. Doing so would add \$3M to \$6M to the total in donations from last year's campaign!

Below, the leaders of our four affiliate charities have a message for our fellow USAF retirees and annuitants. Please use the form provided to contribute this year (please don't send cash in the mail). Remember, just a small contribution from all of us makes a very big difference. It's not about us giving more; it's about more of us giving!

The Air Force Enlisted Village is a 501c3 nonprofit organization whose core mission to provide a home for surviving spouses of retired enlisted U.S. Airmen. With the support of our donors, we've never had to turn anyone away for financial reasons, and are able to care for these spouses by creating a safe, secure and dignified community



where they can lead active and happy lives. Our campus includes independent living at Bob Hope Village and assisted living at the Hawthorn House. The Hawthorn House also includes a separate wing for assisted living with memory care support. The entire campus is located in Northwest Florida in Shalimar near Eglin Air Force Base. For more Information, visit www.afev.us or call 800-258-1413.

Signed, Retired CMSgt. Brooke McLean, CEO/President, AFEV

The Air Force Villages Charitable Foundation provides assistance to the widows and widowers of retired Air Force officers who are in need. Often these men and women have experienced a catastrophic medical crisis that drained their savings or the soaring costs for health care has become overwhelming. As these great Americans reach their 80s and 90s, some outlive the resources they so diligently set aside for retirement. Our Air Force family exists long after the proud days in uniform, and the AFVCF exists to ensure those who served, and fallen on hard times, can age with the dignity and respect they deserve. Please visit us at www.afvgiving.org.

Signed, Lt Gen (Retired) Chip Utterback, CEO/President, AFVCF

The General and Mrs. Curtis E. LeMay Foundation helps widows of all Air Force retirees, both officers and enlisted, through financial grants of assistance. We are not questioning why they need help; we just acknowledge that they need it. We do not offer loans. All funds disbursed are considered to be grants of assistance. We believe that military spouses are entitled to a decent standard of living, entitled to live with dignity, and entitled to be proud of their service. Visit us at www.lemay-foundation.org.

Signed, Leana Franklin, COO, LeMay Foundation

The Air Force Aid Society has been meeting the needs of Airmen, retirees, widows/widowers and their dependents for more than 75 years. Our first priority is to provide a grant or no-interest loan to stabilize you in an emergency. In addition, we offer your dependents more than \$6M annually in need-based education grants and merit scholarships. Finally, AFAS invests \$2M in programs (child care, car care, spouse employment, and more) critical to quality of life. Donate to AFAF and help us continue helping Airmen! To learn more, visit www.afas.org.

Signed, Lt Gen (Retired) John Hopper, CEO, AF Aid Society



People calling the Defense Finance and Accounting Service can request a callback if the wait time longer than one minute. Just press "1" and request a callback instead of waiting on hold, or press 2 to continue holding.

Customers who opt for a callback can enter the phone number they wish to be called at and hang up without losing their place in the call wait-line.

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Use the form below to contribute this year, or fill it out online and print it. The <u>online form</u> has built-in rules to help you not make any mistakes! Just a small contribution from all of us makes a very big difference.

Air Force Assistance Fund Retiree Contribution Form This form is subject to the Privacy Act of 1974 Name (last, first, middle initial) Ret Rank SSN (Payroll Deduction Only)					MAIL TO: Air Force Assistance Fund HQ AFPC/DP3SAF 550 C Street West JBSA Randolph, TX 78150				
Address				City	State	State Zip Code			
IF CASH, COMPLETE SECTI IF PDP, COMPLETE SECTIO		B. PAYROLL DEDUCTION PLAN	Air Force Villa Charitable Fo	age oundation (AFVCF)	706	Allotment	Months X 12 =	Total \$0	
A. CAS	SH	(The minimum	Air Force Aid	Society (AFAS)	707	\$	X 12 =	\$0	
Air Force Village Charitable Foundation (AFVCF)	\$	allotment to any affiliate is \$1 per month).	Air Force Enl	isted Village (AFEV)	705	\$	X 12 =	\$0	
Air Force Aid Society (AFAS)	\$		(LeMay)	Mrs Curtis E LeMay Foundatio	704	\$	X 12 =	\$0	
Air Force Enlisted Village (AFEV)	\$	Please Read: I hereby authorize deductions from my monthly retired pay beginning July of the campaign year for a period of			~		TOTAL PDP	\$ 0	
The General and Mrs Curtis E. LeMay Foundation (LeMay) TOTAL GIFT:	\$	12 months in the amount shown to the affiliate(s) designated. This allotment will remain in effect for 12 months unless I request to terminate in writing to Defense Finance and Accounting Service - US Military Retirement Pay, PO Box 7130, London, KY 40742-7130			FOR AFO USE ONLY CLASS C ALLOTMENT FOR AFAF CONTRIBUTION EFFECTIVE DATE: 1 JULY PREPARED BY:				
	SIGNATURE:								
	VOLUNTARY INFORMATION RELEASE AUTHORIZATION:								
Let us thank you, and update you on what your donation is accomplishing! Information you voluntarily enter here will be released, along with your name and amount given to the Charity(ies) to which you made a pledge.									
Home Mailing Address:	Home Mailing Address:								
Please do not enter your work email address.   Personal Email Address:   Release of information authorization (Signature)									
Contributions deductible for Federal income tax purposes as itemized deduction. Contributors receive no goods or services. AUTHORITY: 5 U.S.C. 301, Departmental Regulations; 37 U.S.C.; and E.O. 3937 (SSN) PURPOSE: To document and account for retired military pay and allowance disbursements and collections ROUTINE USE(S): May specifically be disclosed outside the DoD as a routine use pursuant to 5 U.S.C. 552a(b)(3), to the Treasury Department, Internal Revenue Service, military relief societies, and the Blanket Routine Uses. DISCLOSURE VOLUNTARY: Not providing SSN may result in delaying or the inability to process your allotment									

Afterburner

#### Fall-Winter 2017

# **Gold Star:**

### Families of fallen Airmen gain special access cards for enhanced base support

By Tammy Cournoyer Airman and Family Sustainment Branch

JOINT BASE SAN ANTONIO-RANDOLPH, Texas -- The Air Force family tree has many different branches representing Airmen and their families. One strong branch grows a bit taller and its leaves shine a bit brighter. That branch represents the service's Gold Star families.

Gold Star families are survivors of military service members who lost their lives during armed hostilities, including deployments supporting military operations against an enemy and/or during an international terrorist attack.

The Air Force's Gold Star program provides lifetime enhanced support and outreach for each survivor, or until the survivor no longer needs or desires the services. The program is designed to let families know the Air Force cares for them and will continue to embrace them as part of the Air Force family.

"Our primary purpose is to continue recognizing and honoring the sacrifice these families and their loved ones made in the service of our nation, said Vera Carson, Air Force Families Forever program manager at the Air Force's Personnel Center. "Gold Star families fall under the Air Force Families Forever program, which ensures all families of our fallen Airmen are never forgotten."

Air Force Chief of Staff Gen. David Goldfein directed the provision of additional lifelong support to Gold Star families in April 2017. Gold Star family members (parents, adult children and siblings) are now being offered the opportunity to receive a Gold Star identification card, which



Michael L. Chavis, a Gold Star parent, shows his new Gold Star Base Access ID card to Carla Diamond, a U.S. Air Force Headquarters community readiness consultant, at Joint Base Andrews, Md. (U.S. Air Force photo/Senior Airman Jordyn Fetter)

authorizes access to Air Force bases in the continental U.S., Alaska and Hawaii. For additional information, contact an Air Force Families Forever representative at an Airman and Family Readiness Center.

By allowing these families unescorted access to Air Force installations, they can visit their loved one's gravesite, attend memorials and basewide events, and stop by the Airman and Family Readiness Center for immediate and long-term compassionate support.

"General Goldfein and his wife, Dawn, want to ensure our Gold Star families remain a part of the Air Force family; this special ID card is helping us make that happen," said Carla Diamond, Air Force Gold Star and Surviving Family Member representative. "We are reaching out to surviving family members, establishing contact and ensuring that their needs are met."

One resource for survivors is the Tragedy Assistance Program for Survivors, or TAPS. This program provides emotional support and healing to anyone grieving the death of a military loved one. The TAPS staff provides military survivor seminars, Good Grief Camps for young survivors, peer mentors and resources relating to grief and trauma.

Taking care of each Airman's family is vital to ensuring an Airman is prepared and mission ready.

"Supporting family members is critical in making sure our Airmen are resilient and ready to meet their mission objectives and serve our nation daily," said Randy Tillery, the director of Airmen and Family Care. "The Gold Star program reminds our surviving family members they are still an important part of the greater Air Force family."

To reach the program staff, email <u>afpc.dpfff.afff@us.af.mil</u> or search Facebook for "af families forever support network." For more information on TAPS, call the 24-hour helpline at 800-959-2877, or visit <u>www.taps.org</u>.

### **Combat compensation restores VA pay offset**

Combat-Related Special Compensation is designed to restore military retirement pay that has been offset by Veterans Affairs compensation when evidence exists to confirm the associated disabilities are combat related.

For example, veterans currently rated for a disability of 10 percent with the VA, receive a check from the VA for \$133 each month, but their retired pay is reduced by that same amount. If the disability is found to be combatrelated by the CRSC Review Board, they would continue to receive the monthly check from the VA for \$133 along with the remainder of the retired pay, and begin receiving an additional monthly check from CRSC for \$133.

Combat-related disabilities are those incurred with documented proof:

In the performance of duty under conditions simulating war (exercises, field training)

■ While engaged in hazardous service (flight, diving, parachute duty)

■ Through an instrumentality of war (combat vehicles, weapons, Agent Orange)

As a direct result of armed conflict.

Many disabilities that resulted from conditions during peacetime may meet the criteria for CRSC, said Tess Hatcher, CRSC office section chief at the Air Force Personnel Center. As examples, Hatcher cites an aircraft mechanic who works on the flight line and begins to lose his hearing while in-service; a personnel technician who dives for cover during a simulated air raid and injures her shoulder; and a para-rescue Airman who makes a peacetime parachute jump and breaks his ankle upon landing.

There are a few prerequisites to consider before submitting an application. To meet the basic eligibility criteria to be considered for CRSC, veterans must:

Be in a retired status

Be entitled to retired pay that is offset by VA disability payments

Have at least a 10 percent VA disability rating

"Please note that if you waive your military retirement for civil service credit, you are not eligible for CRSC," said Hatcher.

For a claim form and more information, contact the CRSC office at:

HQ AFPC/DPFDC 550 C Street West JBSA Randolph TX 78150-4708

People can also call the Total Force Service Center at 800-525-0102, send email to afpc.afcrsc@us.af.mil, or visit the <u>CRSC website</u> for a form and information.

### Program offers long-term care peace of mind

Officials with the Federal Long-Term Care Insurance Program, or FLTCIP, believe some enrollees may occasionally question whether long-term insurance is worth the cost; however, they ultimately realize the emotional and financial reassurance this protection offers outweighs the cost of premiums.

When assessing the FLTCIP's value, consider these benefits:

- FLTCIP pays up to 100 percent for home-based care, and it will pay for informal care services provided by a friend, relative, or private caregiver.
- Beneficiaries remain independent and in control by reducing reliance on loved ones.
- Enrollees have unlimited access to the FLTCIP's care



(Courtesy photo)

coordinators, who are registered nurses experienced in long-term care.

Coordinators can help find highquality care providers, arrange for discounted services, monitor care, and assist with changing care plans as needs change.

The program protects savings and assets by paying for continuing custodial care and assistance with bathing, dressing, eating, and other daily activities. The current national average for long-term care services for a home health aide is \$19 an hour, while a nursing home is \$227 a day for a semiprivate room, according to FLTCIP officials.

To learn more about the FLTCIP's comprehensive benefits and features, register for an upcoming webinars or view the webinar library at <u>LTCFEDS.com/</u> elearning.

For personalized assistance, call 1-800-LTC-FEDS (1-800-582-3337) or TTY 1-800-843-3557 to speak with a program consultant. They are available to help with decisionmaking, request a premium quote, or obtain general information about long-term care and the FLTCIP.

## **Air Force Retiree Activities Offices**

Retiree Activities Offices are made up of retired volunteers from all services, including surviving spouses. Their charter is to coordinate, establish and staff an office on an active-duty, Reserve or Guard base through command channels that will assist retirees and surviving spouses with a myriad of actions.

These actions include: serving as an information center for TRICARE, base services, etc.; offering referrals for financial assistance and pay matters; counseling active-duty Airmen nearing retirement; and providing

Alabama MAXWELL Phone: 334-953-6725 Email: retiree.affairs@us.af.mil

Arizona DAVIS-MONTHAN Phone: 520-228-5100 Email: 355MSG.RAO@us.af.mil

LUKE Phone: 623-856-3923 Email: 56fw.rao@us.af.mil

Arkansas LITTLE ROCK Phone: 501-987-6095 Toll Free: 877-815-3111 Email: henry.ward.2@us.af.mil

California BEALE Phone: 530-634-2157 Email: nasva70A@hotmail.com

EDWARDS Phone: 661-277-4931 Email: 412tw.rao@us.af.mil

LOS ANGELES Phone: 310-653-5144 Email: jerome.ginsburg.1@us.af.mil or rao.laafb@gmail.com

MARCH Phone: 951-655-4077/4079 Email: albert.bailey.4@us.af.mil

MCCLELLAN Phone: 916-640-8445 Email: george.moses@va.gov Web address: http:// www.airforcechiefs.org/rao-office.html

MOFFETT FIELD Phone: 650-603-8047 Email: bfrench2905@gmail.com

TRAVIS Phone: 707-424-3904 Email: rao.-02@us.af.mil

VANDENBERG Phone: 805-606-5474 Email: vandenberg30swretireeactivityoffice@us.af.mil Colorado BUCKLEY Phone: 719-333-7877 Email: sigam@comcast.net

PETERSON Phone: 719-556-7153 Email: rfkoenigjr@msn.com

Delaware DOVER Phone: 302-677-4612 Email: dover.rao@us.af.mil

District of Columbia BOLLING Phone: 202-767-5244 Email: rao.jbab@us.af.mil

Florida CENTRAL FLORIDA RAO Phone: 352-430-1679 Email: centralfloridarao@thevillages.net

EGLIN Phone: 850-882-5916 Email: eglin.rao@us.af.mil

HOMESTEAD Phone: 786-415-7580 Email: rao.homestead@us.af.mil

HURLBURT FIELD Phone: 850-884-5443 Email: 1sofss.rao@us.af.mil

MACDILL Phone: 813-828-4555 Email: rao.macdill@us.af.mil

PATRICK Phone: 321-494-5464 Email: patrick.rao@us.af.mil

TYNDALL Phone: 850-283-2737 Email: tyndall\_rao@us.af.mil

Georgia MOODY Phone: 229-257-3209 Email: moodyrao@us.af.mil

Idaho MOUNTAIN HOME Phone: 208-828-4878 Email: 366rao@us.af.mil guidance on retirement issues.

Another major activity involves working with base agencies to set up Retiree Appreciation Day events offering briefings by different agencies on respective services, tax preparation and advice (at selected locations); staff judge advocate assistance, base tours, Defense Finance and Accounting Service, etc.

Not all states or countries have an established Air Force RAO. The phone numbers and email addresses of RAOs Air Force-wide are listed below.

#### Illinois

ARLINGTON HEIGHTS Phone: 847-506-7625 Toll Free: 800-741-4650 Ext 7625 Email: usrao2@gmail.com

RANTOUL Phone: 217-893-1723 Email: geneandjune@aol.com

SCOTT Phone: 618-256-5092 Email: scottrao@us.af.mil

Indiana FORT WAYNE Phone: 260-478-3780 Email: 122retireeoffice@gmail.com

Kansas MCCONNELL Phone: 316-759-3829/4411 Email: 22.arw.cvr.na@us.af.mil

Louisiana BARKSDALE Phone: 318-456-5976 Email: retiree.office@us.af.mil

Maryland JOINT BASE ANDREWS Phone: 301-981-2726 Email: usaf.jbanafw.afdw-11wg.mbx.raoandrews@mail.mil

#### Massachusetts HANSCOM

Phone: 781-225-1310 Email: dean.mottard@us.af.mil OTIS Phone: 508-968-4175 Email: 102iw.rao@ang.af.mil

WESTOVER Phone: 413-557-3918/3424 Email: william.bowen.9@us.af.mil

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